

Integrated Video-On-Demand (IVOD)

Process Accelerator

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Opportunity

Scale-up repair processes that are mastered by a few and performed by many

Mission

To enable work teams with a video on-demand content library that will get the “Job Done Right The First Time™”

Vision

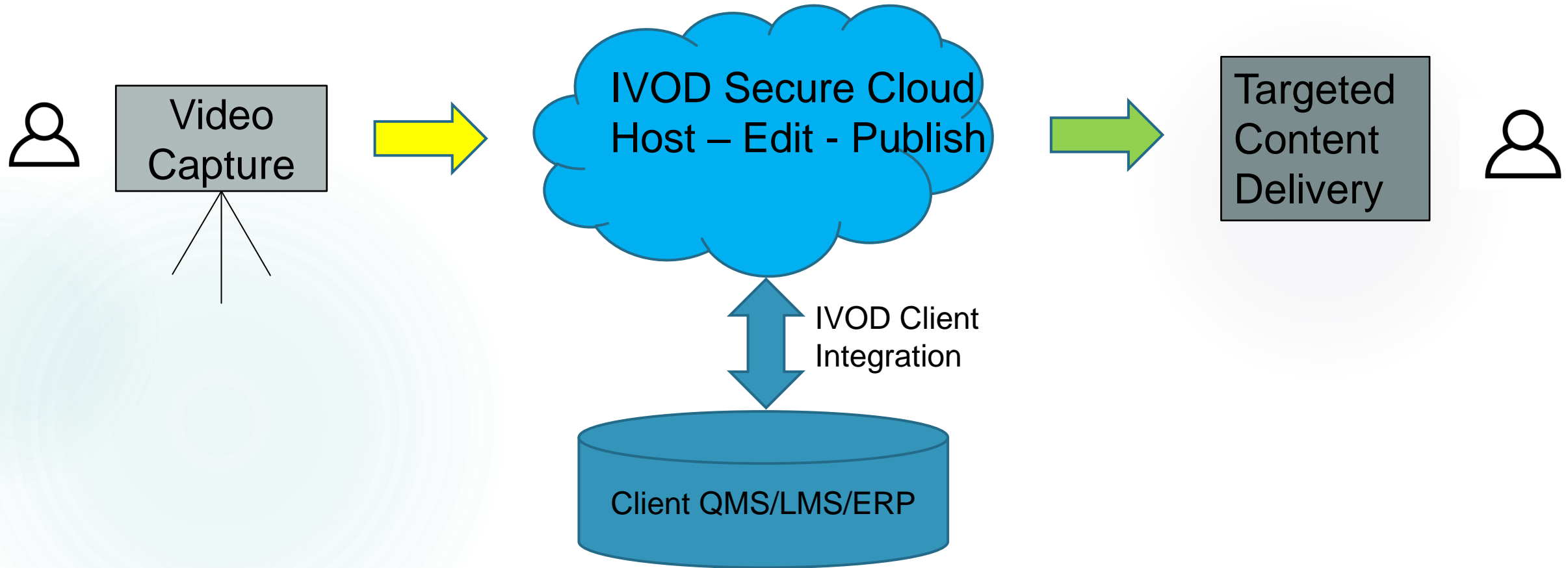
To be the global leader in integrated video-on-demand content accessible anywhere and anytime

Why Us

- ▶ Targeted easy-to-find process video solution
- ▶ Power in your hands to create custom content
- ▶ Services to augment solution
- ▶ Only secure video platform that integrates with backend systems



Content Management System - IVOD



IVOD is a Complete Process Video Solution in One Place

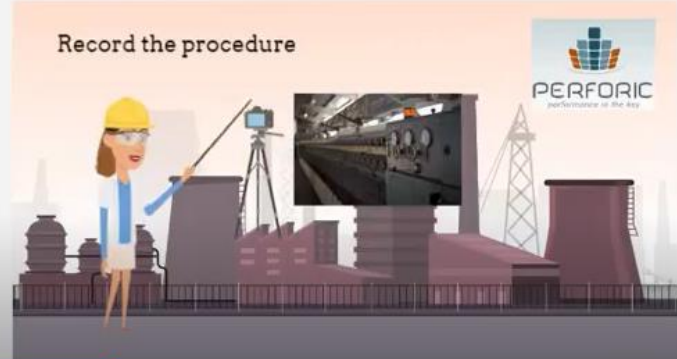
Security - IVOD

We understand security. The IVOD solution has following safeguards:

- ▶ SSL certificates to ensure safe connections
- ▶ Multi-factor authentication
- ▶ Strong passwords with expiration
- ▶ Identity and Access Management with least privilege
- ▶ No data stored on user device
- ▶ All video uploaded to secure cloud
- ▶ User administration by supervisor or trusted authority
- ▶ Logging of all actions to help with troubleshooting and auditing
- ▶ Data on cloud encrypted
- ▶ Data never shared with any third parties

Key Users – IVOD

IVOD Trainer Video



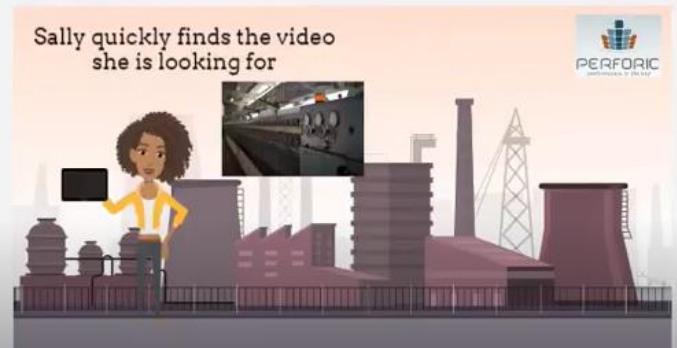
- ▶ Certified Employee: Records critical process video

IVOD Supervisor Video



- ▶ Quality, Engineer and/or Supervisor: Approves and annotates video content with text and audio

IVOD Trainee Video



- ▶ Learner: Reviews relevant content on-demand

Solution Timing – IVOD



- ▶ TRAINING THE NEXT GENERATION: Forecasts predict a shortage of skilled workers (i.e. baby-boomers will be at least 65 by 2030 per www.census.gov). Capturing 'tribal knowledge' is key
- ▶ UBIQUITY OF SMART DEVICES
- ▶ DISTANCE LEARNING

Services Model



- ▶ On the ground team for initial assessment
- ▶ Experienced professionals to help with user training
- ▶ Skilled individuals for video creation and editing

Q&A